



New York City Department of Health and Mental Hygiene
Primary Care Information Project:

Electronic Health Record Expansion Initiative

As part of a \$27 million mayoral initiative to improve the quality and efficiency of health care in NYC, the Primary Care Information Project has been established to support the adoption and use of prevention-oriented Electronic Health Record (EHR) systems.

What you stand to gain from partnering with the DOHMH:

- **A software license** for the New York City build of the award-winning **eClinicalWorks EHR system** (including practice management system, eRx, prevention-oriented decision support tools, and patient portal) for each primary care provider. This package, including support and training detailed below, is valued at approximately **\$20,000** per provider, depending on the size of the practice.
- 2 years of **system maintenance** (valued at approximately \$3,000 per provider)
- 2 years of **24-hour telephone and online support**
- **On-site training and technical assistance** during system implementation
- **Interfaces** to common laboratory services and public health forms and registries
- **Data migration** of patient demographic and billing information
- A New York City office established to answer questions and supply dedicated support

What DOHMH expects from you:

Time Frame

- Full system implementation by December 2008
- Implementations will start in September 2007 and will continue through December 2008.
- Practices that are ready to implement will proceed on a first come, first served basis. However, given the overwhelming interest in this initiative, practices must be fully committed when they sign on to the project. Practices that miss deadlines will lose their priority status.
- PCIP will work with practices help them prepare for implementation. After the practice's hardware and network specifications are verified, implementation preparations can begin. Practices should be fully implemented within 14 weeks of the verification of their hardware and network infrastructure.

Financing

- \$4,000 per provider cash contribution to help cover the costs of software, training, and technical assistance
- Ongoing support of system software (approximately \$1,500 annually) after the first two years of system usage

In-Kind "Non-Cash" Contribution

- Includes protected time for clinicians and front staff to train on the software, allowances for lowered productivity, and reduced scheduling during implementation. Practices will be required to submit a simple report documenting these contributions (estimated at approximately \$8,000 per provider.)

Reporting

Automated, confidential quality reporting around the 10 priority areas identified in the DOHMH "Take Care New York" policy initiative. The 10 guiding principles encourage New Yorkers to:

1. Have a Regular Doctor or Other Health Care Provider	6. Live Free of Dependence on Alcohol and Drugs
2. Be Tobacco Free	7. Get Checked for Cancer
3. Keep Your Heart Healthy	8. Get the Immunizations You Need
4. Know Your HIV Status	9. Make Your Home Safe and Healthy
5. Get Help for Depression	10. Have a Healthy Baby

In addition to these requirements, participating providers will be expected to collaborate with the DOHMH on future projects to work towards a culture of safety and quality improvement. Collaboration is expected for the 3 year duration of the initiative. Potential projects include working with quality improvement consultants to assist practices in the implementation of public health functionalities.

For more information, please e-mail the Primary Care Information Project at pcip@health.nyc.gov, or call (212) 341-2263.



Sign up for a Wednesday Webex today!

In order to help providers get to know the eClinicalWorks (eCW) Electronic Health Records (EHR) system, the DOHMH has established “**Wednesday Webexes**”.

Wednesday Webexes are weekly demonstrations of eClinicalWorks’ award-winning EHR system that you can enjoy from the comfort of your office or home computer. Each Wednesday, eCW Product Specialists will allow NYC practices to see their desktop as they guide participants through the system’s features. Because you’ll be connected by phone as well as by internet, you’ll be able to ask questions and guide the demonstration so that it is tailored to your needs and interests.

These demonstrations will alternate between convenient morning and afternoon time slots (see schedule below).

May 2008

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7 9AM-11AM	8	9	10
11	12	13	14 3PM-5PM	15	16	17
18	19	20	21 9AM-11AM	22	23	24
25	26	27	28 3PM-5PM	29	30	31

June 2008

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4 9AM-11AM	5	6	7
8	9	10	11 3PM-5PM	12	13	14
15	16	17	18 9AM-11AM	19	20	21
22	23	24	25 3PM-5PM	26	27	28
29	30					

Signing up for a Wednesday Webex is easy!

Once you have chosen which session you’d like to attend, E-mail the following information for each participant to pcip@health.nyc.gov:

- 1) Participant’s name
- 2) Name of the practice
- 3) Phone number
- 4) E-mail address
- 5) Preferred date

eClinicalWorks will then e-mail you the details you need to sign in to your Webex demonstration.